

TOWN OF BOSTIC

PUBLIC NOTICE TO UTILITY CUSTOMERS

On March 31, 2020 Governor Cooper issued Executive Order 124 which prohibits disconnections for nonpayment of utility services and charging a late fee for at least 60 days from the date of the executive order.

For customers who are unable to make payment the Town will provide payment plan options. You will need to contact the Town Hall at (828)245-5108 for more information.

Any customer that was disconnected due to non-payment 30 days prior to March 31, 2020 has been reconnected.

Customers will continue to receive monthly bills during this time. The Town does not have the authority to waive past due balances. Therefore, if you are unable to make payment, you need to contact the Town Hall to set up a payment arrangement to avoid accumulating a large balance due.

Resources for anyone experiencing financial difficulties can be found at:

- <https://www.ncdhhs.gov/assistance/low-income-services>
- Rutherford County Department of Social Services (828)287-6268
- Yokefellow Service Center (828)287-0776
- Chase Corner Community Ministries: Visit their website <http://chasecornerministries.org>

As the COVID-19 crisis continues to evolve, further updates that impact utility customers will be posted on the Town's webpage (<https://townofbostic.com>), Facebook page and posted at the Town Hall. If you have any questions you may contact us at (828)245-5108; messages are checked during the workweek.

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